# Hamilton County Probation Client Survey

**Please fill this form out completely and place it in the box provided in the lobby. Please do not sign or write your name on this form. Thank you for your assistance.**

Probation Officer _____ Date _____

1. Were you satisfied with your experience with the receptionist or secretary when you had contact with them at the probation department or via the phone?
   Yes _____ No _____
   Explain?

   _____

   _____

2. Were you satisfied with the process of completing the initial paperwork required for probation supervision (intake)? Yes _____ No _____
   Explain?

   _____

   _____

3. Did you understand the Probation Order and did you think it had the correct information on it? Yes _____ No _____

4. Did the Intake Officer explain fully what was expected of you while you were on probation supervision? Yes _____ No _____

5. How would you rate your interaction with your Probation officer while you were on probation?
   Very Satisfactory Satisfactory Not Satisfactory
   Why did you give them this rating?

   _____

   _____

   _____

6. Did your Probation Officer show interest in your situation?
   Yes _____ No _____

7. Did the Officer provide you with helpful options to make changes to your situation? Yes _____ No _____
   What were some of those suggestions?

   _____

   _____

   _____

8. Do you feel that you received praise and recognition after you completed a condition of your probation? Yes _____ No _____

9. How satisfied were you with the treatment (substance abuse or other) provided to you (if applicable)?
Very Satisfactory Satisfactory Not Satisfactory
Why did you give the treatment services this rating?

_____

_____

10. Did you meet the goals that you set for yourself at the beginning of your probationary period? (check one): Yes_____ No _____ Some _____
If not, what kept you from reaching your goals?

_____

_____

_____

11. What part of probation supervision was most helpful for you? Least helpful?

_____

_____

_____

12. What could we do to make this a better experience for future clients?

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13. Please list any additional comments you would like to make about your experience with the Hamilton County Probation Department.

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(Created on 12-3-08)